

As part of our commitment to continuously updating and enhancing our fundraising system, we are thrilled to announce the latest enhancements to our event/campaign (Major Event Template) product.

What's new in the system?



Introducing the enhanced Fundraising Hub!

We have completely redesigned the participant fundraising area for the event/campaign template! Your organization now has the option to enable an enhanced **Fundraising Hub** from **Event Settings**.

Enhanced Fundraising Hub Settings

Enabling the enhanced fundraising setting will add new content areas to your live event. Please consider enabling this feature before you open your event.

Enable Enhanced Fundraising Hub

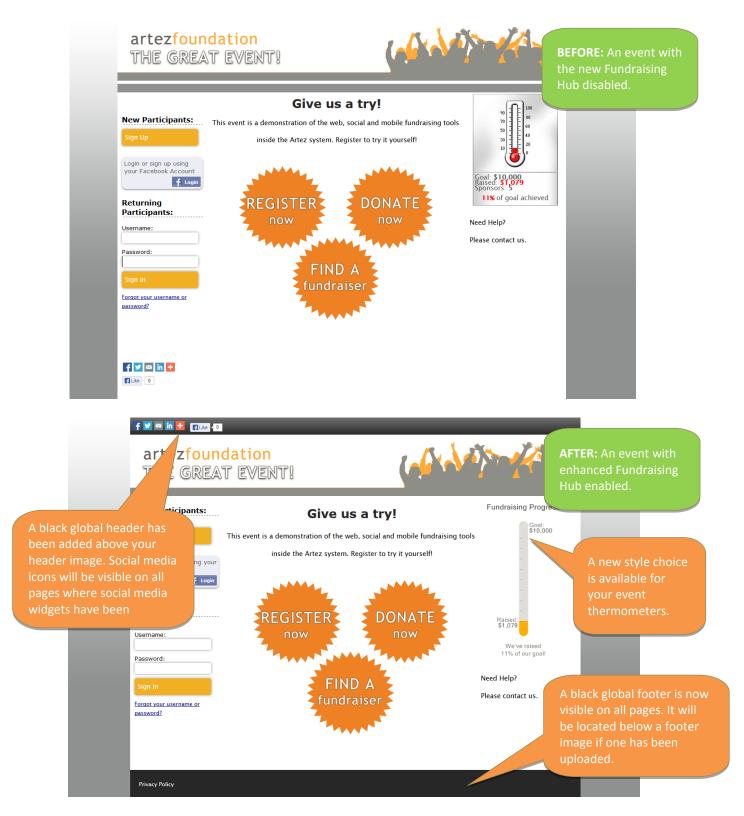
All new event/campaigns created after our January 2014 release will have this setting enabled by default. Events that were created prior to the release will not have the setting enabled. Please note: After checking this option, ensure that **Enable Welcome Page** is also selected under **Event Settings**.

When the enhanced Fundraising Hub is enabled, you can expect to see changes to the following pages in an event:

- Event Home Page
- Fundraising Hub Home Page (Welcome Page)
- Fundraising Page
- Solicited Page
- My Fundraising Page
- Manage Sponsors Page
- Get Sponsors Page
- Thanks Sponsors Page
- Manage Cash, Cheque & Lump Sum Donations Pages
- Sponsor Yourself
- Tell-A-Friend
- Personal Page
- Team Page

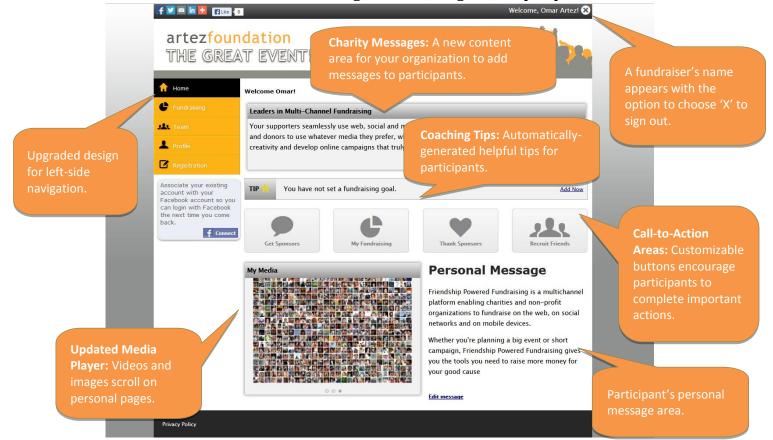


Event Home Page – Before & after the enhanced Fundraising Hub is enabled:

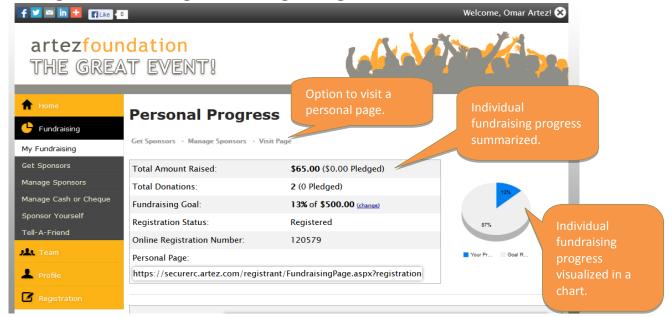


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Let's take a tour inside the new Fundraising Hub from a registrant's perspective:



Fundraising Hub - Fundraising Personal Progress Page:



friendship powered fundraisingTM

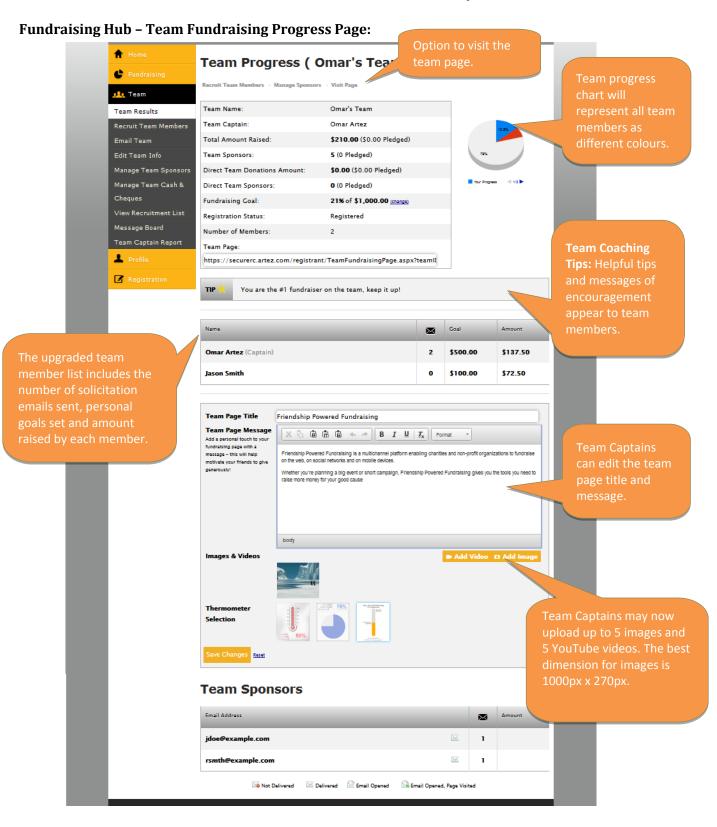
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Fundraising Hub - Fundraising Personal Progress Page (Continued):



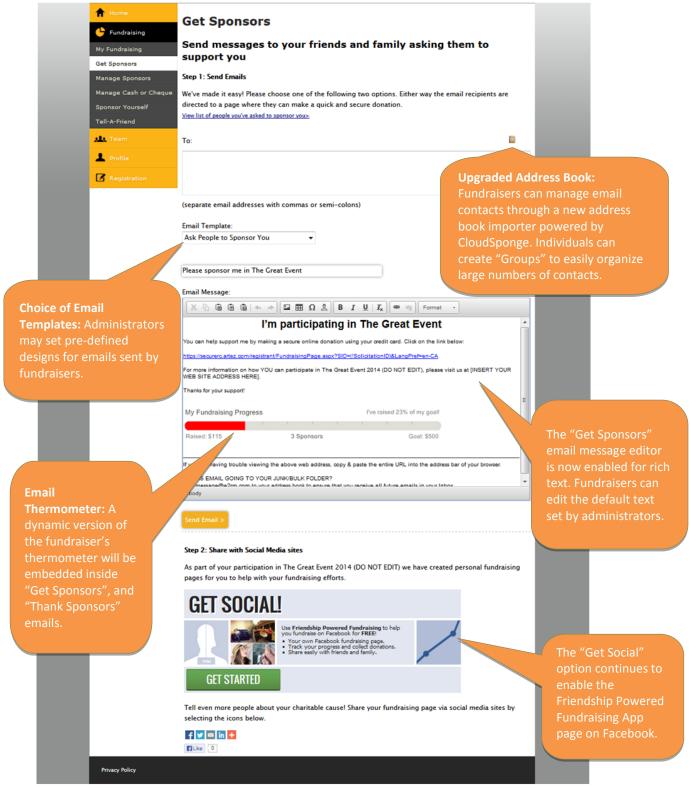
friendship powered fundraisingTM

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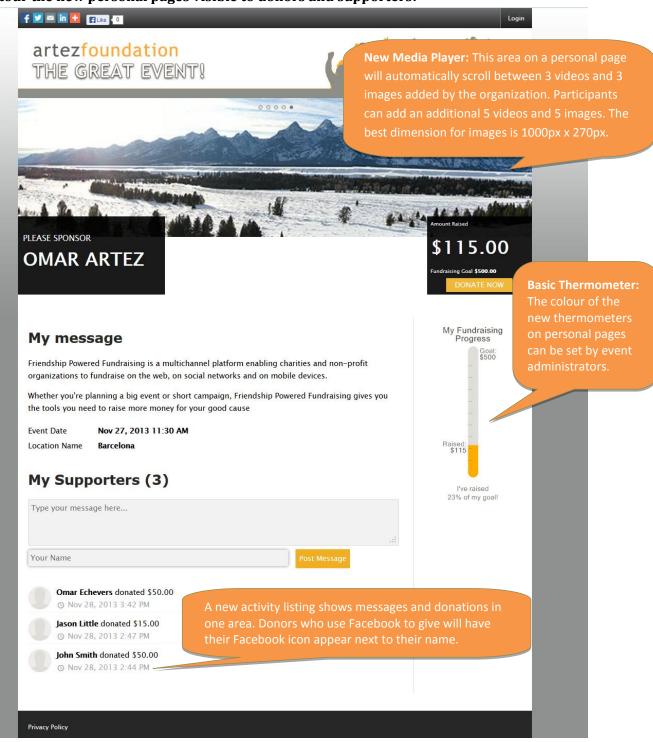
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Fundraising Hub - Get Sponsors Page:



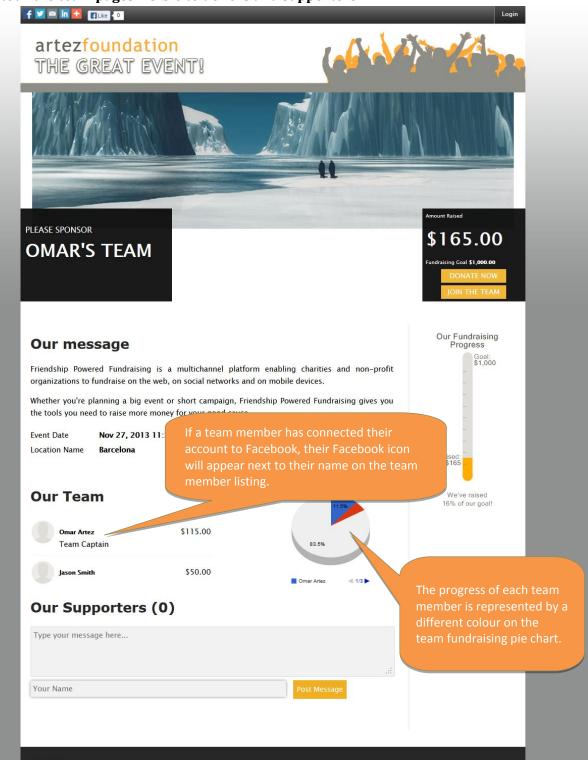


Let's tour the new personal pages visible to donors and supporters!





Let's tour the team pages visible to donors and supporters!





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How to customize the enhanced Fundraising Hub, Personal Pages and Team Pages:

All event pages are customizable through the Artez administration console. Fundraising Hub & Team Fundraising Hub are two new sections that have been added under Event > Content. Administrators have the option to customize the pages through the internal editor or through the Edit Content section on each page.

anagement	C	Fundraising Hub	6
	1.	Home Page	Default
t Types	2.	Fundraising Page	Default
	3.	Solicited Page	Default
ettings	4.	My Fundraising Page	Default
ungs	5.	ManageSponsors (new Fundraising Hub)	Default
	6.	Get Sponsors	Default
	7.	Thank Sponsors	Default
	8.	Manage Cash, Cheque & Lump Sum Donations	Default
	9.	Pay In Cash, Cheque & Lump Sum Donations Page	Default
	10.	Pay In Cash, Cheque & Lump Sum Donations Confirm Page	Default
	11.	Download Pledge Form ?	Default
	12.	Sponsor Yourself	Default
	13.	Sponsor Yourself - Confirmation	Default
	14.	Tell-A-Friend	Default
	D	Team Fundraising Hub	e
	1.	Team Results Page	Default
	2.	Manage Team Sponsors	Default
	з.	Team Fundraising Page	Default
	4.	Team Solicited Page	Default
	5.	Recruit Team Members or Donors	Default
	6.	Edit Team Account Information	Default
	7.	Post to Message Board	Default
	8	Comment to Message Board	Default

The Event User Interface section has been renamed Style Settings!

Within the Style Settings section you will find one additional area called Widget Colours. This area allows you to customize the colours of the call-to-action buttons on the Fundraising Hub welcome page, as well as the colour of the new Coaching Tips and Charity Message content areas.

Event Settings	Style Settings	
Locations	Event Home Page: https://	securerc.artez.com/registrant/startup.aspx?eventid=16850
Registration Types		
Waiver	<u>Header & Footer</u>	In this section, you can define an image or HTML header and footer for your web (or if enabled, mobile) pages.
Downloadable Forms	Navigation	In this section, you can define the style of the tabs of the fundraising console.
User Defined Fields	Progress Bars	In this section, you can define the Progress Bars for the Registration.
Widgets	Fonts and Headings	In this section, you can define the overall Font, Size and colour of text and header elements.
Card Management	Background, Layout and	In this section, you can define the overall background colour, page layout alignment, and button styles.
Emails	Buttons	
Payment Types	<u>Widgets</u>	In this section, you can define colours and styling for special widgets across the fundraising pages
Content		
Media		
Style Settings		
,		

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Introducing the Basic Thermometer! With the Fundraising Hub enabled, administrators can now configure a new thermometer type: Basic Thermometer. The Basic Thermometer is the most customizable thermometer option. How to enable the Basic Thermometer: The Basic Thermometer can be enabled in the Event > Widgets > Thermometer area of Raised: \$138 an event. You can apply this thermometer style to the following pages: • **Event Start Page** Location Home Page • 28% of my goal! My Donation Page • **Team Page** •

How to customize the Basic Thermometer:

Within the Event > Widgets > Thermometer area, a new section has been created called Thermometer Styling. The Basic Thermometer and the Email Thermometer (embedded in emails sent by fundraisers) can be edited to match the colours of your event. You may also preview what the thermometers will look like.

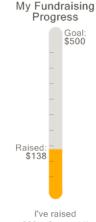
Edit Basic Thermometer Styling

Widget Background Colour:	Preview Thermometer	
FFFFFF Font Colour:	Percent Raised: 45 % Preview for a team Update Preview	My Fundraising Progress Goal: \$500
Thermometer Progress Bar Background Colour: # DCDCDC		-
Thermometer Progress Bar Fill Colour: # FCB315		Raised: - \$250 - -
Goal Achieved Progress Bar Colour: # E61705		l've raised
Save Cancel		45% of my goal!

Working with Coaching Tips & Charity Messages for your fundraisers:

We have added two exciting content areas to help you communicate with supporters when the Fundraising Hub is enabled for your event/campaign. We've also upgraded our Social Network Settings (AddThis) feature!

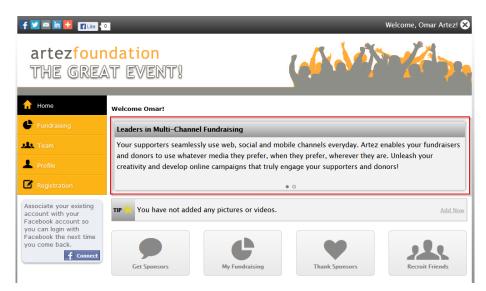
- New Content Area: Charity Messages •
- New Content Area: Coaching Tips •
- Upgraded Social Network Settings (AddThis) •





How to create and load Charity Messages:

Your organization can now choose to pre-load short messages that will be visible to registrants inside the **Fundraising Hub**! If your organization is displaying multiple messages, each one will display for 10 seconds before scrolling to the next message.



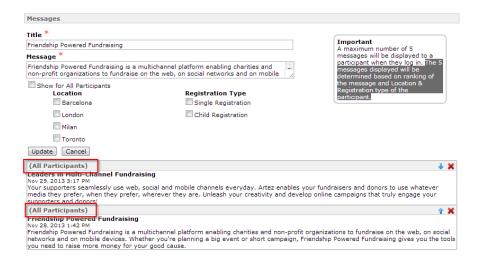
To add a new Charity Message:

- 1. Choose Event > Widgets > Charity Messages > Manage
- 2. Enter a message title and body into the appropriate fields. There is a maximum of 500 characters for the message field.
- 3. By default, a message will be shown to all participants. To display a message to a specific group of registrants, uncheck **Show for All Participants** and select your applicable **Location** or **Registration Type**.
- 4. To finalize your message, click **Add**.
- 5. If you have added multiple messages, you can click on the blue arrows to change their order.

There is no limit to the number of messages that can be added, however, only 5 messages will be shown to a participant while they are logged into the **Fundraising Hub**. The 5 messages displayed will be determined based on the ranking of the message, the location, and the registration type of the participant.

To edit an existing **Charity Message**, click on the message header as shown in the screenshot below:

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Learning about the new & improved media player:

The media player associated to the new Fundraising Hub can be pre-loaded with 3 videos and 3 images added by the organization. Participants can then add an additional 5 videos and 5 images. The optimal dimension for images in this space is 1000px x 270px. If an image smaller than 1000px by 270px is uploaded, the remaining width of the media player will be filled with a blurred version of the image. **Please note:** This blur treatment is not supported by Internet Explorer 8 (IE8). IE8 users will see the original image without the blurred background. If the original image does not fill the width of the page, whitespace will be displayed in the background.



How to use the coaching tips feature:

Coaching Tips are a great way to keep your participants engaged in your fundraising event! When enabled, encouraging suggestions will be displayed to individuals, team members, or team captains logged into the **Fundraising Hub**. There is a 100 character limit for the text in these tips.

artez*interacti*

friendship powered fundraising[™]

🔒 Home	Welcome Omar!
Fundraising	Leaders in Multi-Channel Fundraising
🤐 Team	Your supporters seamlessly use web, social and mobile channels everyday. Artez enables your fundraisers and donors to use whatever media they prefer, when they prefer, wherever they are. Unleash your
L Profile	creativity and develop online campaigns that truly engage your supporters and donors!
Registration	• 0
Connecting to Facebook, please wait	TP X You have not added any pictures or videos.

To choose any or all coaching tips to enable:

- 1. Choose Event > Widgets > Coaching Tips > Manage
- 2. Check the tip(s) you would like to enable.
- 3. To edit the default text, click the note icon beside a tip.

The following "Default Coaching Tips for Participants" will be available by default:

- You have not sent any email solicitations in 14 days.
- Thank your new donors.
- Fundraising goal achieved. Increase your goal!
- Registrant has not signed into the mobile fundraising app. •
- Set your fundraising goal. •
- Videos or images have not been uploaded.
- Personal message has not been updated.
- Make a self-donation on your page. •

The following "Default Coaching Tips for Teams" will be available by default:

- You are the <position number> fundraiser on the team. (Team Member) •
- You are the top fundraiser on the team. (Team Member) •
- No team members on your team yet. (Team Captain) •
- No solicitations sent in 14 days. (Team Member) •
- New team donors to thank. (Team Captain)
- Fundraising team goal achieved. Increase your team goal! (Team Captain)
- Set your team fundraising goal. (Team Captain) •
- Team videos or images have not been uploaded. (Team Captain) •
- Team message has not been updated. (Team Captain) •

How do Coaching Tips work? Our Coaching Tips are logic-based. New suggestions will be displayed to a participant when that individual meets the criteria assigned to each tip. For example, if a participant has not sent out any solicitations in 14 days or more, the associated Coaching Tip will be triggered to display to that person when they next log into the Fundraising Hub.



Can I create custom Coaching Tips? Yes, in addition to the default tips, you also have the option to add custom suggestions for participants. Custom **Coaching Tips** are not logic based and will be displayed to all participants. Choose "Add" to create your own **Coaching Tip**.

Upgrade to the Social Network Settings (AddThis) feature:

We have enhanced the icons displayed when **Event > Widgets > Social Network Settings** are enabled. You now have the option to make these social share icons available on all pages, or on specific pages chosen by your organization. We have also added the popular LinkedIn.com social network to the Widget.

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Give your participants a choice of different designs for their emails!

Your organization can now pre-configure stylish email templates for your participants to use with their emails sent from inside the **Fundraising Hub**.

Templates can be created for the following email types sent by fundraisers:

- Get Sponsors
- Tell-A-Friend
- Thank Sponsors
- Thank Sponsors with E-Card
- Recruit Team Members
- Thank Team Sponsors

To add a new email template:

- 1. Choose Event > Emails
- 2. Under the "Individual Registrant Messages to their Donors" and/or the "Team Registrant Messages to their Members or Donors" sections, use the drop-down to select the type of email template to create and choose the "add" button.

	Individual Registrant Messages to their Donors:		•
V	Get Sponsors (Ask People to Sponsor You)	Default Content	
V	Tell-A-Friend (Tell others about this event)	Default Content	
V	Thank Sponsors (Thank your sponsors, email)	Default Content	
V	Thank Sponsors with E-Card	Default Content	
	Add Get Sponsors -		
	Team Registrant Messages to their Members or Donors:		٢
V	Recruit Team Members (Ask people to join/sponsor your team)	Default Content	
V	Thank Team Sponsors	Default Content	
	Add Recruit Team Members -		

- 3. Specify a default name and subject for the email template.
- 4. Insert your custom email content.
- 5. Choose "save" to make your template available to registrants.



Participants will now be able to choose a template from a drop-down inside the **Fundraising Hub**! In the example below, there are two templates for the "Get Sponsors" email.

Looking for some great ideas for email templates? If your campaign takes place over a period of a few months, try creating email designs with different holiday or seasonal themes!

Separate email addresses with commas or semi-colons) Email Template: Ask People to Sponsor You Ask People to You	anil Template: sk People to Sponsor You lease Help Support Me As I Raise Funds for the Great Event lease Help Support Me As I Raise Funds for the Great Event mail Message:			0
imail Template: Ask People to Sponsor You Ask People to Sponsor You Please Help Support Me As I Raise Funds for the Great Event Please Help Support Me As I Raise Funds for the Great Event imail Message:	anil Template: sk People to Sponsor You lease Help Support Me As I Raise Funds for the Great Event lease Help Support Me As I Raise Funds for the Great Event mail Message:			
mail Template: Ask People to Sponsor You Please Help Support Me As I Raise Funds for the Great Event Please Help Support Me As I Raise Funds for the Great Event mail Message:	anil Template: sk People to Sponsor You lease Help Support Me As I Raise Funds for the Great Event lease Help Support Me As I Raise Funds for the Great Event mail Message:			
mail Template: Ask People to Sponsor You Please Help Support Me As I Raise Funds for the Great Event Please Help Support Me As I Raise Funds for the Great Event mail Message: Multiple Control Contr	anil Template: sk People to Sponsor You lease Help Support Me As I Raise Funds for the Great Event lease Help Support Me As I Raise Funds for the Great Event mail Message:			
mail Template: Ask People to Sponsor You Please Help Support Me As I Raise Funds for the Great Event Please Help Support Me As I Raise Funds for the Great Event mail Message:	anil Template: sk People to Sponsor You lease Help Support Me As I Raise Funds for the Great Event lease Help Support Me As I Raise Funds for the Great Event mail Message:			
Ask People to Sponsor You Please Help Support Me As I Raise Funds for the Great Event Please Help Support Me As I Raise Funds for the Great Event Inail Message: Imail Mes	sk People to Sponsor You sk People to Sponsor You lease Help Support Me As I Raise Funds for the Great Event ease sponsor me in The Great Event nail Message: I'm participating in The Great Event I'm participating in The Great Event by Specurerc after comtredistrantFundraisingPage assn?SID=(50)(ctationID)&LangPrefera-CA rmore information on how YOU can participate in The Great Event 2014 (DD NOT EDIT), please visit us at www.after.com. anks for your support by Fundraising Progress Pve raised 28% of my goe!!	separate email addresses with commas or s	semi-colons)	
Ask People to Sponsor You Please Help Support Me As I Raise Funds for the Great Event Please Help Support Me As I Raise Funds for the Great Event Inail Message: Imail Mes	sk People to Sponsor You sk People to Sponsor You lease Help Support Me As I Raise Funds for the Great Event ease sponsor me in The Great Event nail Message: I'm participating in The Great Event I'm participating in The Great Event by Specurerc after comtredistrantFundraisingPage assn?SID=(50)(ctationID)&LangPrefera-CA rmore information on how YOU can participate in The Great Event 2014 (DD NOT EDIT), please visit us at www.after.com. anks for your support by Fundraising Progress Pve raised 28% of my goe!!	mail Template:		
Please Help Support Me As I Raise Funds for the Great Event	lease Help Support Me As I Raise Funds for the Great Event and Message:			
Prease sponsor me in The Great Event Email Message: Image: Image	case sponsor me in The Great Event nail Message: Image: I	Ask People to Sponsor You		
Small Message: Image: State and the	hail Message: Mail Message: Mail Message: Mail Message: Mail Message: Format Format Format Format Format Format Format Format Format Format Format Format Format Format Format Format Format	Please Help Support Me As I Raise Funds fo	or the Great Event	
Image: Second	Control Contro Control Control Control Control Control Control Control Control Co	Hease sponsor me in The Great Event		
Image: Second	Control Contro Control Control Control Control Control Control Control Control Co			
I'm participating in The Great Event You can help support me by making a secure online donation using your credit card. Click on the link below. itbs://iscurrc.artez.com/reclistant/Eundrals.indPage.asp/2SID=IBSalicItationIDJAL.andPtrf=in-CA For more information on how YOU can participate in The Great Event 2014 (DO NOT EDIT), please visit us at www.artez.com. Thanks for your support My Fundraising Progress Eve raised 28% of my goal! Raised: \$138 4 Sponsors Goal: \$500 Tyou are having trouble viewing the above web address, copy & paste the entire URL into the address bar of your browser. St THIS EMAIL.GOING TO YOUR JUNKBULK FOLDER?	Image: Control of the by making a secure online donation using your credit card. Click on the link below: bs://securerc.aftez.com/registrant/FundralsingPage.aspr/SBD=(fSglichationID)&LangPref=en-CA rmore information on how YOU can participate in The Great Event 2014 (DO NOT EDIT), please visit us at www.artez.com. anks for your support! fy Fundraising Progress I've raised 28% of my goal!	mail Message:		
You can help support me by making a secure online donation using your credit card. Click on the link below: Ittps://securerc.artec.com/registrant/Fundraisin/Page.aspr/SID=USolicitation(D)&LandPrefsen-CA For more information on how YOU can participate in The Great Event 2014 (DO NOT EDIT), please visit us at www.artec.com. thanks for your support! My Fundraising Progress Eve raised 28% of my goal! Reised: \$1138 4 Sponsors Goal: \$500 You are having trouble viewing the above web address, copy & paste the entire URL into the address bar of your browser. STHIS EMAIL GOING TO YOUR, JUNKBULK FOLDER?	u can help support me by making a secure online donation using your credit card. Click on the link below: ps/lsecurerc.aftez.com/registrantFundralsinsPage.aspx?SID=!!SolicitationID3&LansPret=en-CA r more information on how YOU can participate in The Great Event 2014 (DO NOT EDIT), please visit us at www.aftez.com. anks for your support! Ity Fundralsing Progress Ive raised 28% of my goa!!		A B I U I 🛪 🗢 🖘 Format 🔹	
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Raised: \$138 4 Sponsors Goal: \$500 fyou are having trouble viewing the above web address, copy & paste the entire URL into the address bar of your browser. STHIS EMAIL GOING TO YOUR JUNKBULK FOLDER?		Fhanks for your support!		
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f you are having trouble viewing the above web address, copy & paste the entire URL into the address bar of your browser. S THIS EMAL GOING TO YOUR JUNKBULK FOLDER?	alsed: \$138 4 Sponsors Goel: \$500	My Fundraising Progress	I've raised 28% of my goal!	
f you are having trouble viewing the above web address, copy & paste the entire URL into the address bar of your browser. S THIS EMAL GOING TO YOUR JUNKBULK FOLDER?	taised: \$138 4 Sponsors Goal: \$500			
S THIS EMAIL GOING TO YOUR JUNK/BULK FOLDER?		Raised: \$138 4 Sponsor	irs Goal: \$500	
IS THIS EMAIL GOING TO YOUR JUNK/BULK FOLDER?				
	ou are having trouble viewing the above web address, copy & paste the entire URL into the address bar of your browser.	f you are having trouble viewing the above web address,	s, copy & paste the entire URL into the address bar of your browser.	
	THIS FMAIL GOING TO YOUR, ILINK/RULK FOLDER?	S THIS FMAIL GOING TO YOUR JUNK/BULK FOLDER?	2	
	d message@e2rm.com to your address book to ensure that you receive all future emails in your Inbox.			
body	body			
	end Email >	body		

Introducing the new fundraising thermometer image in participant emails!

A new **%Thermometer%** keyword has been added to the **Get Sponsors** and/or **Thank Sponsors** emails. The keyword allows a participant's fundraising thermometer to appear as an image embedded in the email. (In the **Thank Team Sponsors** scenario, a team thermometer will be embedded.) **Please note:** The enhanced **Fundraising Hub** does not need to be enabled for this feature to be used in an event. To remove the **Email Thermometer** from an email, delete the **%Thermometer%** keyword from the content of the appropriate email under **Event > Emails**.



From: To:	□ Omar Artez <message@e2rm.com> Se</message@e2rm.com>	ent:	Fri
Cc			
Subject:	Please sponsor me in The Great Event		
	I'm participating in The Great Event		
	You can help support me by making a secure online donation using your credit card. Click on the link below:		
	https://securerc.artez.com/registrant/FundraisingPage.aspx?SID=1563&LangPref=en-CA		
	For more information on how YOU can participate in The Great Event 2014 (DO NOT EDIT), please visit us at www.artez.com.		
	Thanks for your support!		
	My Fundraising Progress I've raised 28% of my goal!		
	Raised: \$138 4 Sponsors Goal: \$500		
	If you are having trouble viewing the above web address, copy & paste the entire URL into the address bar of your browser.		

How to customize the Email Thermometer:

A new **Thermometer Styling** section has been created under **Event > Widgets > Thermometer**. It's simple to choose the progress bar, background, font, fill and goal-achieved colour values for the **Email Thermometer**.

Edit Email Thermometer Styling

Widget Background Colour:	Preview Thermometer		
# FFFFF	My Fundraising Progress		I've raised 45% of my goal!
Font Colour:			
# 444444	Raised: \$250	10 Sponsors	Goal: \$500
	Percent Raised:		
Thermometer Progress Bar Background Colour:	45 %		
	Preview for a team		
Thermometer Progress Bar Fill Colour: # FCB315			
Goal Achieved Progress Bar Colour: # E61705			
Save Cancel			

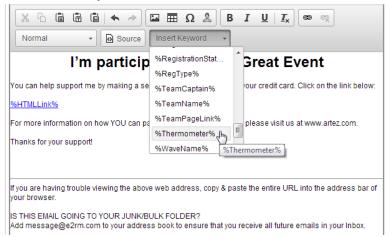
Adding the Email Thermometer to an existing campaign:

The **%Thermometer%** keyword is available in emails by default for new campaigns. For existing or copied campaigns, your organization can manually add the thermometer to the **Get Sponsors, Thank Sponsors** and **Thank Team Sponsors** emails. To add the **Email Thermometer** to one of these emails:

1. Choose Event > Emails > Get Sponsors, Thank Sponsors or Thank Team Sponsors emails.

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- 2. In the content editor, click where you would like to insert the thermometer into the body of the email.
- 3. Choose **Insert Keyword** from the tool bar and select the **%Thermometer%** keyword.



Upgrade to Address Book Import feature:

Participants now have the ability to import and manage their contacts through the **Fundraising Hub**; eliminating the need to compile a list of contacts each time they want to email friends and family. Participants can access the **Address Book** by clicking on the **Get Sponsors, Tell-A-Friend, or Recruit Team Members** email pages inside the **Fundraising Hub**.

Add	New Contact	t		
	First Name			
	Last Name			
	Email Address			
	Group For	es 🗸 😌		
4	Add Contact	<u>ancel</u>	📑 Impo	rt Contacts
	First Name	Last Name	Email Address	Actions
	Foes			
	Lex	Luthor	lluthor@lexcorp.c	/ *
	Friends			_
	Bruce	Wayne	bwayne@waynec	/ *
	Clark	Kent	ckent@dailyplane	/ >
	Lois	Lane	llane@dailyplanet	/
~	Use Selected Conta	icts		Cancel

After selecting the **Address Book** icon, event registrants can add new contacts, manage existing contacts, and create groups to organize email addresses. Participants may select **Import Contacts** to import email addresses from any of the following external sources:

- Mac Address Book (Mac only)
- Microsoft Outlook



- Yahoo
- Windows Live (including Hotmail and MSN)
- Gmail
- AOL
- Plaxo

After a participant has added new contacts, they can place a check mark next to each individual they would like to email. Those contacts will be added to a "To:" field for an email when the **Use Selected Contacts** button is clicked.

Option to split one team donation across all team members:

When **Enable Team Donations** is selected for an event, administrators now have the ability to decide how the team donation will be handled. Event organizers can choose to have all team donations split equally across individual team members rather than be assigned directly to the team page.

Enable Team Donations

Split team donations amongst team members By enabling this feature, any donations made to a team will be split into a solicited donation to each team member at time of the donation. The donor will make a single donation, and receive and single tax receipt as part of a team donation.

Assign donations to team only

From the donor perspective, **Split Team Donations** are still handled as a single transaction. Direct team donors only need to make one payment to the team page to support all individual team members. Donors are subsequently issued one tax receipt for the donation. If an even split of the dollar amount is not possible, the team captain will receive the extra cents.

Please note:

- When enabled in an event, the **Split Team Donation** option will occur for all direct team donations. This is a choice at the organizational level. Donors may not choose whether or not they want to support all team members.
- Split Team Donations are not supported for monthly donations.
- Donations made to a team member will follow that individual if they change to a different team.

How a Split Team Donation appears in reports:

The following reports have been updated, allowing your organization to report on **Split Team Donations**:

- Donation Details
- Registration Details
- Snapshot

The **Donation Details** and **Snapshot** reports will display multiple entries for a gift if a **Split Team Donation** is made.

For example: If a \$50 donation is made to a team of 2 and **Split Team Donations** is enabled, the **Donation Details** report will display 2 donation records, each for \$25.



In addition, the "Solicitor:Registration Type" column will display "TeamMemberSplit" on a donation record when the gift was made under the **Split Team Donation** scenario.